

Lee Road



Surgery

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What is a Patient Participation Group?

A Patient Participation Group (PPG) is a group of people who are patients of the surgery and want to help it work as well as it can for patients, doctors and staff. The NHS requires every practice to have a PPG.

Why should I join?

You have been to the surgery as a patient, parent, carer or friend. Your experiences matter and you can bring different ideas to the surgery to help us treat patients better or to improve what we do in some way. You will also gain a better understanding of the NHS, and gather feedback from other patients.

How often does the group meet?

We meet at the surgery, but not too often. We know that you are busy, so we meet only a few times per year and hope that you can join us. If you can't make meetings then don't worry – you can still be part of our virtual group.

Aims and Objectives of the PPG

- To work with the practice to offer the patients perspective on the services provided.
- To provide a forum to support positive ideas and voice concerns, assisting GPs to develop and an increasing understanding of patient priorities, needs, wishes and perspectives.
- To help improve communication. Assist with the production of information leaflets.
- To help patients by providing information on health and wellbeing and by encouraging them to take more responsibility for their own health.
- To signpost patients and practice staff towards groups and organisations concerned with health and wellbeing.
- To carry out surveys and research.

Sign Up to the PPG

To join the PPG, please complete the form below and hand to the reception team. Alternatively you can sign up on our website at - www.leeroadsurgery.co.uk/ppg-signup-form

Full name:

Date of Birth:

Gender:

Phone Number:

Email Address:

Ethnicity:
